

17th Annual RLA Conference and Expo Las Vegas 2020

	Day One: Wednesday, February 5, 2020
7:00 am	Networking Breakfast & Event Registration- Breakfast sponsored by Recommerce Recommerce B Supply Chain Technologies
8:00 am	Welcoming Remarks Tony Sciarrotta
8:05 am	The Circular Economy Sean Magann Panelist- Ian Rusher- Global Operations Manager - Cisco Systems Cary Williams - Director, Service Operations-Philips Steve Outain- Sr. Manager Reverse Logistics - Walmart Milos Ribic - Director Corporate Ventures - Adidas Corporate Ventures
8:50 am	Chairperson's Remarks Ingrid Sinclair
8:55 am	Keynote Speaker- State of Retail: Evolution and Uncertainty Jonathan Gold
9:30 am	Trends in the Secondary Market Maria Eisenberg Panelist: Tim Quinn -Director, Distribution Operations- BJ's Wholesale Club Harrison Loyd - Sr Mgr of Reverse Logistics, Bargain Hunt Sharon Su, Director -Product Management - Sam's Club Steve Lewis, VP of Solutions and Strategy -XPO
10:15 am	Morning coffee/networking break and raffle drawing
10:45 am	Digital Transformation in Reverse Logistics Jennifer Foxworthy Panelist- Jason MacIver- Senior Director, Service Supply Chain -Dell, Inc. Lance Johnson- Chief Planning Officer- Entercoms, Inc. René del Río - AMS Returns Planning & Strategy - HP, Inc. John McDermott -SVP Strategic Accounts-Ivy Technology
11:30 am	(Cycle) Time is Money Paul Busch Panelist: Brian Plott , Director of Reverse Supply Chan- Best Buy Filippo Robotti -Director, Channel Sales- Whirlpool Desiree Paoli -Senior Manager - Reverse Logistics Supply Chain, Walgreens



12:15 pm	Luncheon /Networking Break , and Raffle drawing - Lunch Sponsored by Recommerce
	Recommerce® Supply Chain Technologies
1:30 pm	 Making the Right Choices for Financial Success in Reverse Logistics Corey Dehmey Every decision made in the lifecycle of an electronic product has a positive or negative impact on your company. This panel will explore the choices made in the reverse supply chain and how those choices can impact your company's compliance, brand and bottom line. What you don't know can hurt you – make sure you are maximizing the value of returns without putting your company in jeopardy. Panelist: Angie Ransom -VP Retail- ERI Sean Magann - VP, Global Sales and Marketing - SIMS Recycling Solutions Tom Hogye - Executive Director Business Development -Wisetek Solutions Limited Sean Cleland - VP - Mobile / Wireless Division - B-Stock
2:15 pm	Al for Reverse Logistics to Enhance Secondary Market Daniel Ray Panelist: Hitendra Chaturvedi- Professor, SCM, W.P. Carey School of Business - Arizona State University Amit Gautam- Chief Digital & Solutions Officer -Next Level Business Services, Inc. Sid Gudal - Senior Manager, Supply Chain - Accenture
3:00 pm	Afternoon coffee/networking break and raffle drawing
3:30 pm	End to End Collaboration- Case Study Nicholas Isasi Panelist: Chuck Ikner, Chief Supply Chain and Technology Officer- Sleep Outfitters Charles (Chuck Z.) Zdrojowy, Senior Program Manager Reverse Logistics- TempurSealy Noah Goodman, Owner - Northstar Recycling CJ Moratz- Chief Financial Officer - Tempur Sealy International
4:15 pm	RLA Industry Awards Nomination cut off date was December 15, 2019 Thank you for all the nominations- Award winners will be announced at the RLA Conference in Vegas
5:00 pm	 Fireside Chat Amazon, Nikos Papaioannou, Senior Manager Cisco, Rich Bulger, Director, Reverse Logistics DELL, Thomas Maher, Vice President for Global Service FedEx Supply Chain Services- Tevon Taylor, Managing Director Technology Services Georgia Institute of Technology- Tim Brown, Managing Director goTRG, Chuck Johnston, COO The Home Depot, Trish Boehm, Director Operations HP, Julie Ryan, Sr. Manager NA Returns & Remarketing Intel- Gregory Skrovan , Senior Manager Global Reverse Logistics Liquidity Services, Daniel O'Neill, Vice President, Client Services Sims Recycling Solutions- Sean Magann, VP Global Sales & Marketing Wal-Mart Stores, Bob Arvin, Divisional Vice President



6:00 **Evening Networking Reception** pm Day Two: Thursday, February 6, 2020 7:30 **Networking Breakfast & Event Registration** am 8:30 Welcoming Remarks **Tony Sciarrotta** am 8:40 Strategies for Returns and Cost Redution Read Haves am **Panelist:** Tevon Taylor- Managing Director Technology Sales, FedEx Supply Chain Sarah Johnson- EVP, Mobile Warehousing and Storage, Milestone Equipment Holdings, LLC Adam Hartway - Vice President, Global Product Development, Incomm Tim Fehr - Director of Operations, Happy Returns 9:25 **Chairperson Opening Address** am Chuck Johnston 9:30 Keynote Presentation- Into the Data Age Steven Koenig am Automating Reverse Logistics to Increase Profitability 10:00 Roger Gagnon am **Panelist:** Mike Cheslock, Co-Founder- E-Reuse Services, Inc. Gary Bothmann VP, Disposition Solutions Echo Environmental Chun Lee ITAD Sales Leader TechData 10:45 Morning coffee break/Networking break and Raffle drawing am 11:15 Sustainability in the Aftermarket am Kevin Corrigan **Panelist:** James Schellhorn- Chief Business Development Officer Service- ServiceCentral Claudia Freed - CEO - EALgreen Joy Hicks -Senior Manager Environmental Sustainability- The Home Depot Lloyd D'Souza- EAP Operations Support Manager- Canadian Tire 12:00 Wireless and Mobility Pablo Bukin pm **Panelist:** Michelle James - Vice President, Strategic Industry Programs- CTIA - The Wireless Association Andrew Kroeger -Director of North America Sales, Mobile Practice- Blancco Luncheon /Networking Break , and Raffle drawing 12:45 pm 2:00 **Cross Border Returns Presentation** pm 2:30 **Quick Break** pm



2:45 pm	Interactive Champagne Roundtables Plan to be attend and ask questions. Interact directly with the industry's brightest minds and continue the dialogue while sipping champagne! • Amazon, Nikos Papaioannou, Senior Manager • Cisco, Rich Bulger, Director, Reverse Logistics • Cisco, Ian Rusher, Global Operations Manager • Wal-Mart Stores, Bob Arvin, Divisional Vice President • The Home Depot, Trish Boehm, Director Operations • Georgia Institute of Technology- Tim Brown, Managing Director • goTRG, Chuck Johnston, COO • Intel- Bernard Kiernan, Business Solutions Program Manager • DELL, Thomas Maher, Vice President for Global Service • Liquidity Services, Daniel O'Neill, Vice President, Client Services • FedEx Supply Chain Services- Tevon Taylor, Managing Director Technology Services • HP, Darleen Arisco, Manager, HPRS Business Operations	
4:00 pm	Closing Remarks/ Final Raffle Drawing Grand Prize- Must be present to win	

