

# RLA European Summit

## Day One: Thursday, June 27, 2019

7:30 am	<b>Registration- Check-in</b>
7:30 am	<b>Morning Coffee and Networking</b>
9:00 am	<b>Opening Remarks</b> Tony Sciarrotta
9:15 am	<b>Taking an End-to-End Approach in Returns Management</b> Tom de Groot
10:00 am	<b>Cross Borders Returns</b> Tony Sciarrotta
10:15 am	<b>Networking Coffee Break</b>
10:45 am	<b>Customer Impact on Cross Board Returns Panel Discussion</b> Tony Sciarrotta <b>Panelist:</b> Conor Shiels, EMEA Operations Director Services – Dell Tim Pivovarov, Business Development Trade Facilitation & After Sales Support – Ahlers Martin Series, Director Sourcing – Global Resale
11:30 am	<b>Women In Reverse Logistics</b> Noreen O'Mahony
12:15 pm	<b>Lunch/ Networking Break</b>
1:45 pm	<b>Fireside Chat</b> Ian Rusher Host Jennifer Foxworthy along side with Ian Rusher of Cisco Systems and Bernard Kiernan of Intel
2:30 pm	<b>WEEE vs UEEE - Is there a difference</b> Corey Dehmey <b>Panelist:</b> Jelle Slenters, Head of Business Development - Reuse EMEA -SIMS Recycling Solutions Tom Delahunty, Chief Operating Officer - Wisetek Solutions Gary Griffiths, Global Compliance Manager- Arrow Value Recovery Gordon Cripps, General Manager -TES-AMM (Europe) Ltd
3:30 pm	<b>Afternoon Networking Break</b>
4:00 pm	<b>Actionable Benefits to 12N Smart Label</b> Sharon Richards
4:30 pm	<b>The Renewed Secondary Market in Europe</b> Warwick Massey
5:15 pm	<b>Networking Evening Reception</b>
<b>Day Two: Friday, June 28, 2019</b>	
9:00 am	<b>R2 Certification Basics- SERI Workshop</b> Corey Dehmey